



***Improving trust,
promoting value***



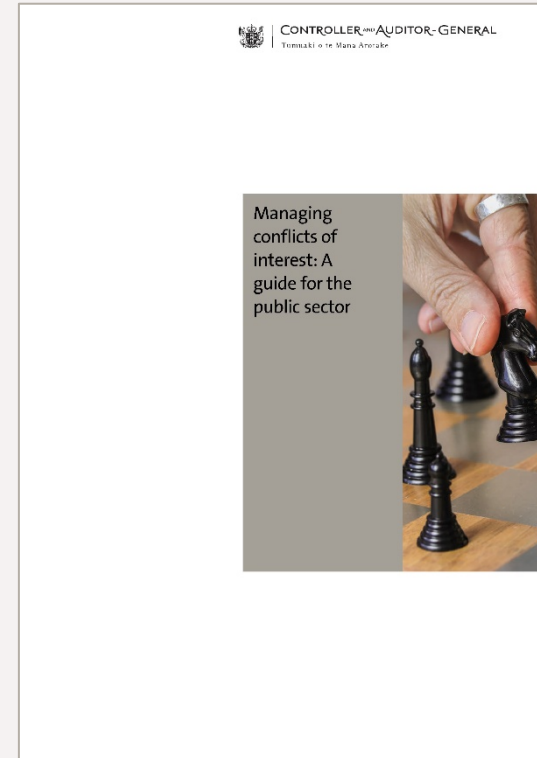
What good looks like

Lessons for public sector organisations

Managing conflicts of interest well



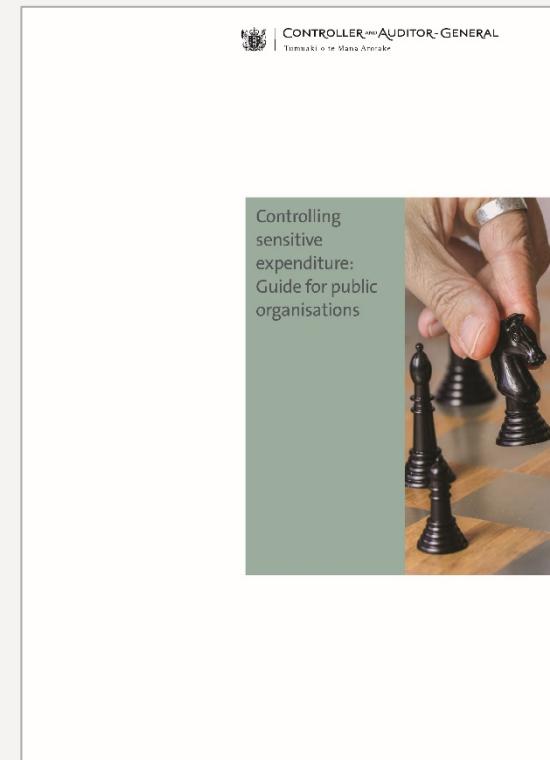
Conflicts of interest can create legal and reputational risk for individuals and public sector organisations, and can impact on trust and confidence in the public sector as a whole.



Sensitive expenditure needs careful judgement



Sensitive expenditure needs to be carefully managed to avoid the perception that any private benefit to an individual outweighs the business reason for the spending.





Good procurement and decision-making



It's possible to find innovative and fast solutions while maintaining the integrity of government procurement processes.





Driving performance

Lessons for public sector organisations

Go slow to go fast, trust but verify



Clear strategy, good planning and effective risk management are even more important when you need to move quickly



Communication and transparency



This is absolutely critical for public trust and confidence

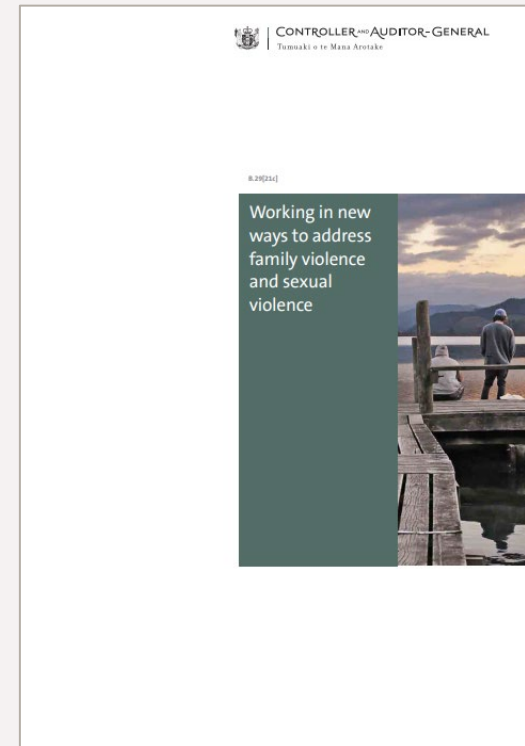
It's also the most effective tool you have to set realistic expectations



Working collectively



What is the expectation you are setting inside your organisation?

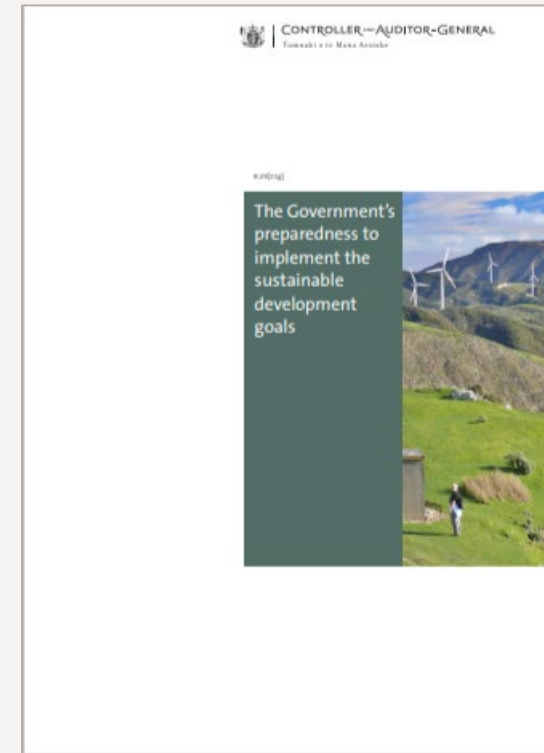


Good quality data and information



It's essential to manage risk and performance

Value it, demand it, prioritise it, invest in it



Learn the lessons



Plan to evaluate when you start and hold yourself to account

Establish a culture of review and learning

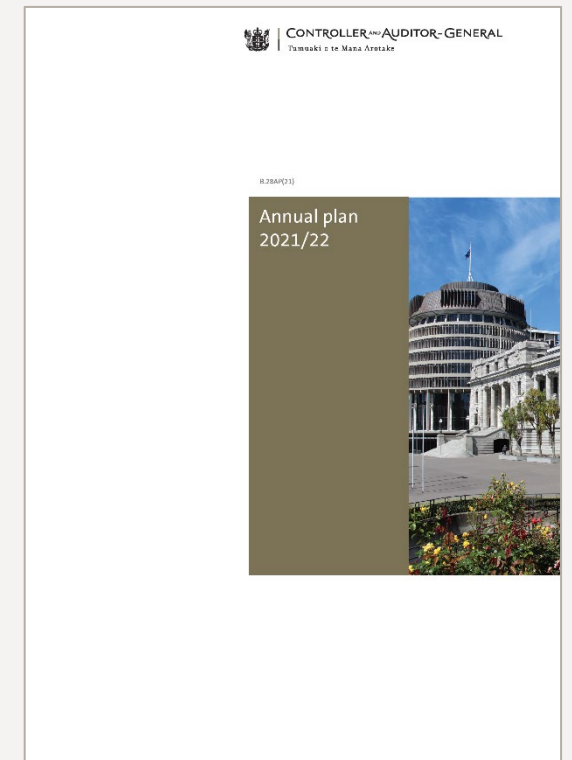


Coming up



Next six months:

- Inquiry into use of Auckland private rentals for emergency housing
- Inquiry into aspects of the Strategic Assets Tourism Programme
- Follow up on our previous audits of the wage subsidy and the Covid-19 vaccination programme
- Looking at how significant investment decisions are made: Shovel Ready Fund, NZ Upgrade Programme, Reprioritisation of the Provincial Growth Fund
- Governance and monitoring: City Rail Link, Crown entity monitoring
- Central response to Covid-19



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